

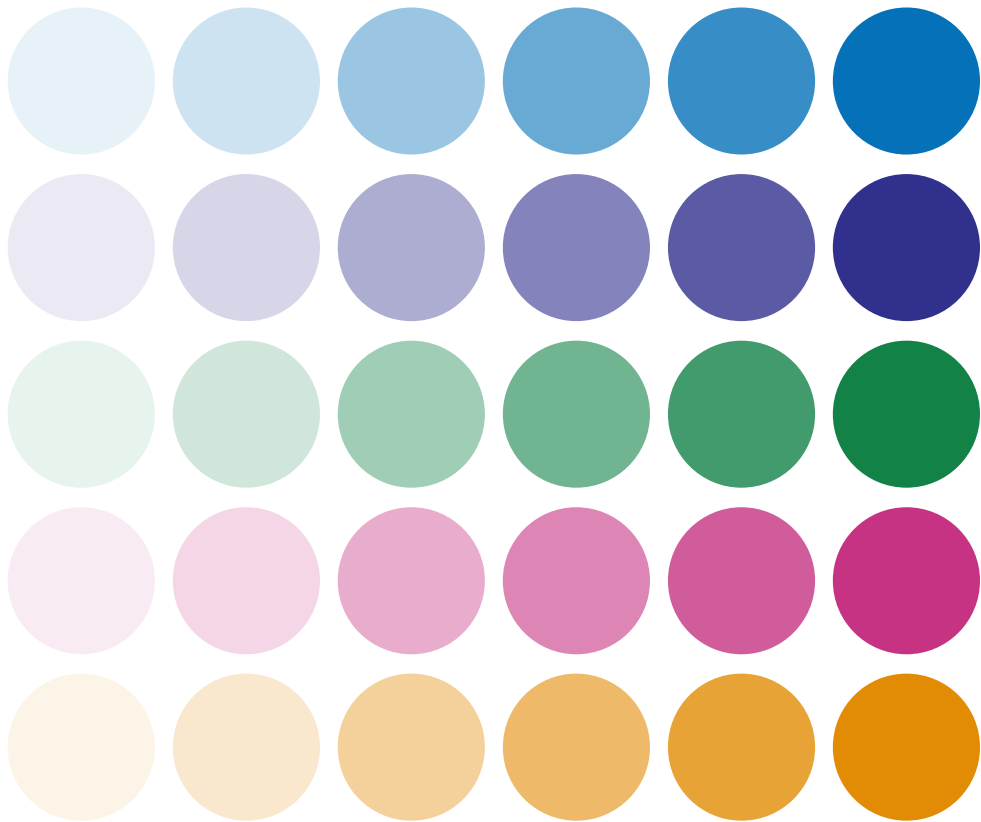


Pioneering better health for all

# Successes from working together

One Team in action

Joanna Ward  
KHP Cardiovascular Conference  
18 September 2019





**ONE**

**TEAM**



# What does **One Team** working mean?



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Treating patients in  
the same way



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**Treating patients in  
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**Making best use of  
our collective  
resources**



## What does **One Team** working mean?

**Planning and  
managing services  
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## What does **One Team** working mean?

**A shared purpose  
and sense of identity**

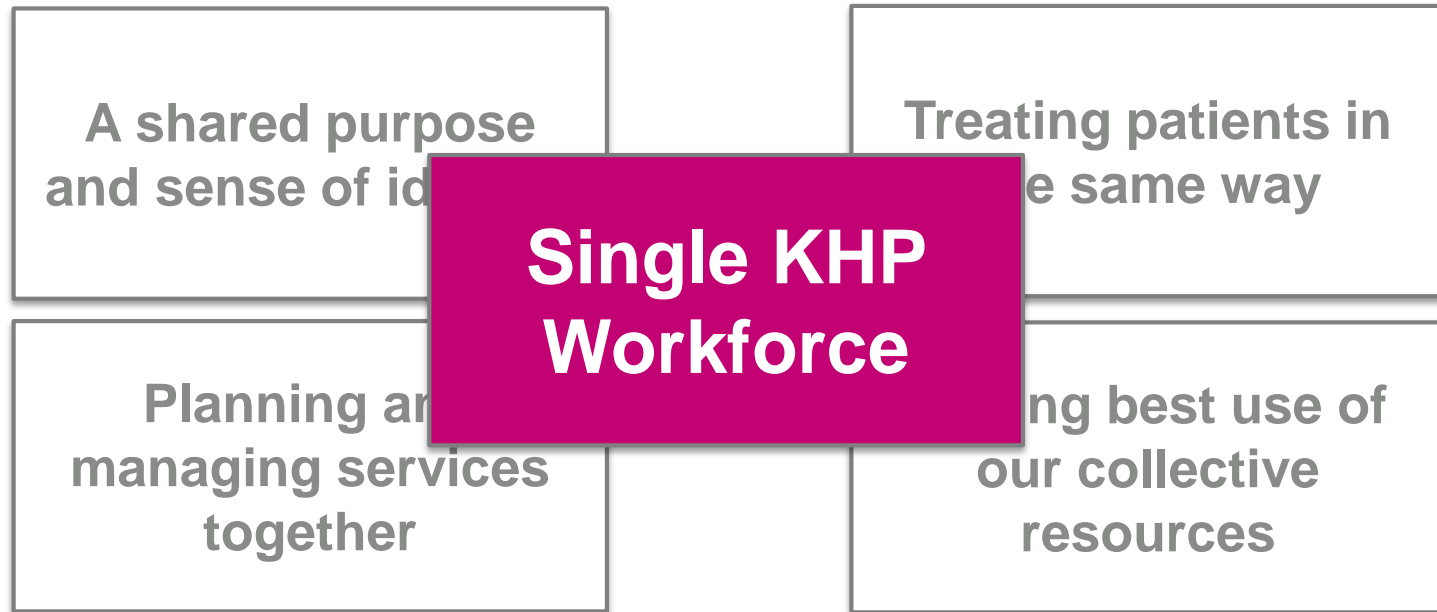
**Treating patients in  
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## What does **One Team** working mean?



*What does it mean to you?*

Where should we be focusing efforts?

Where do you see potential for improvement and greater integration?

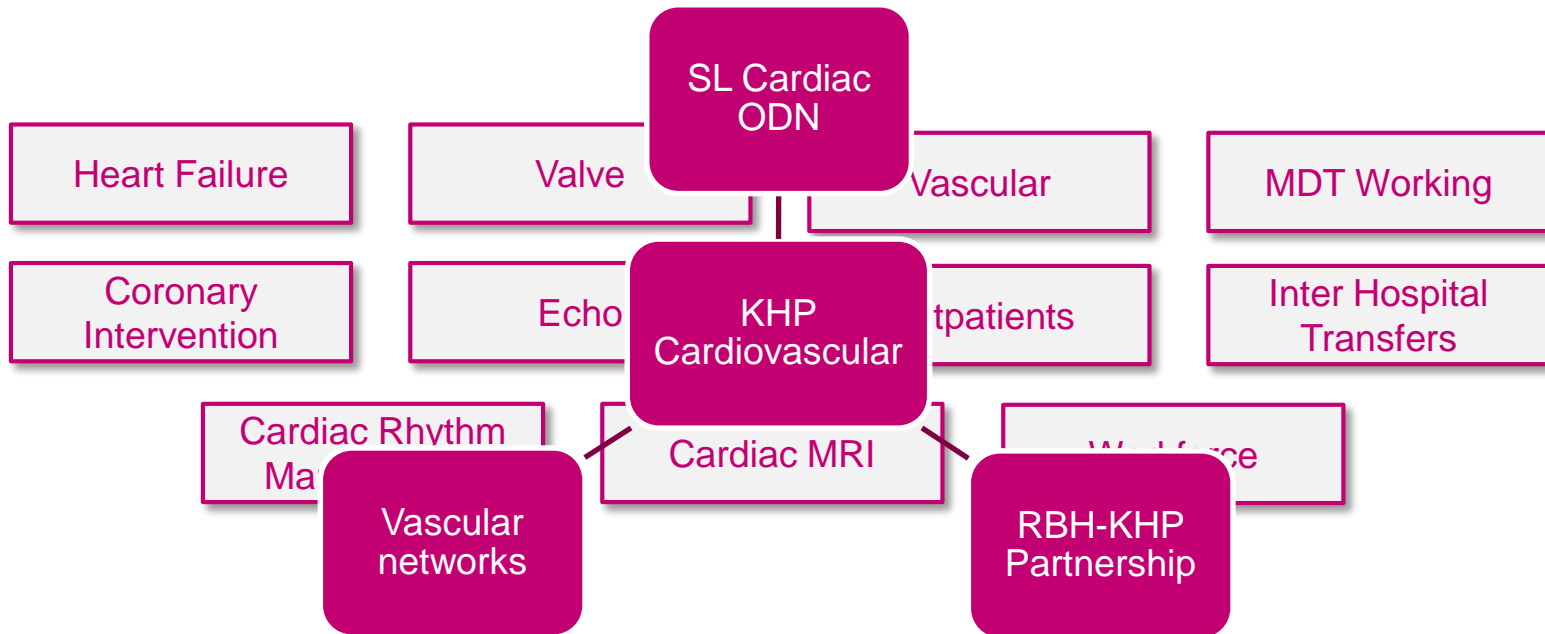




# How are we doing the work?



# How are we doing the work?





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## Successes so far...

*Echo protocols and standards*

*EP protocols - antibiotic prophylaxis for devices; day case devices*

*Infective endocarditis (and creation of IE card and information leaflet) and TAVI pathways*

*Secondary care AF pathway and guidelines for ablation for persistent AF*

*Job descriptions in cardiac physiology*

*Joint IHT transfer list for patients with valvular heart disease*

Relationships

Pathways / protocols

Clinical collaboration

Resource optimisation

**ONE  
TEAM**

*Primary care referral criteria and clinical triage process*

*Monthly joint (virtual) EP MDM*

*Joint waiting lists for IHTs for cath lab patients*



## Benefits of **One Team** working

**Focus on things that deliver benefits to patients, staff and the service, here and now:**

- ✓ Learning from each other
- ✓ Improving quality of services
- ✓ Creating more opportunities for staff
- ✓ Making best use of resources

***What can we do better by doing it together?***



## What does the next year hold?

- Further pathway alignment and improvement
- Outpatients workstream
- Technological / IT improvements
  - Same imaging system
  - Virtual MDMs
- Tackling operational challenges to make improvements together:
  - Outpatients workstream
  - NSTEMI capacity
- Joint research projects
- Joint educational programmes



**What else?**

**Tell us what you think!**



# KING'S HEALTH PARTNERS CARDIOVASCULAR

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