

Urgent referrals to St George's Vascular Services | Referapatient

New e-system in use from 7 November 2018

Overview

To improve urgent vascular referral services across the South West London Vascular Network (ie cases from local hospitals to St George's Hospital), we have initiated use of the online system, Referapatient, from Wednesday, 7 November 2018.



What benefits are there?

- **Quicker, more accurate** patient information exchange
- **Secure**, cloud based web application for mobile use
- **Less time wasted** on follow up, as alerts are sent through each process of the pathway
- Familiar, **user friendly system**, already in use with neurosurgical colleagues.

Which patient cases should go through Referapatient?

Please note that this system is intended **only for urgent vascular referrals to St George's Hospital**. Should staff direct these referrals using the former process (eg, to the on-call registrar via switchboard or beep), they will be guided through the Referapatient process.

If your referral is an emergency, please also dial the on-call registrar on 020 8672 1255.

How do I use Referapatient?

- Using your smartphone or other internet access, go to www.referapatient.org.
- The main menu contains six options, including log in, refer a patient, and send a clinical update / imaging to the specialist.
- You do not need to sign up. After your complete you first referral, your log in details will be sent via SMS and email.
- Follow the guiding prompts on the screen, answering all questions thoroughly, and then press "submit".
- Enter your email and / or mobile number to receive alerts such as when the specialist logs in or submits a response.
- A *Quick Message* function allows you to ask questions or add information.
- A *Handover* operation will pass ownership of the referral.

South West London Vascular Network services include the following arterial and local sites:

- St George's University Hospitals NHS Foundation Trust (St George's Hospital) – *Arterial site*
- Croydon Health Services NHS Trust (Croydon University Hospital)
- Epsom and St Helier University Hospitals NHS Trust (Epsom Hospital and St Helier Hospital)
- Kingston Hospital NHS Foundation Trust (Kingston Hospital)
- Surrey and Sussex Healthcare NHS Trust (East Surrey Hospital)